

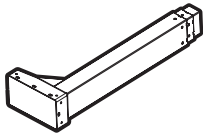
# Replacement Instructions: 2-Leg Lifting Column & Control Box

UPLIFT DESK

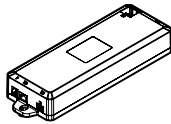
Thank you again for purchasing from UPLIFT Desk, and please accept our apologies that your desk isn't working properly. The parts that we have sent you will give you exactly what you need to get your desk working again (or for the first time!). Just follow the instructions below and you should see positive results.

## Package Contents:

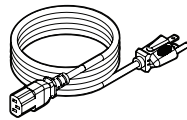
Your box MAY contain the following depending on the issue you are experiencing



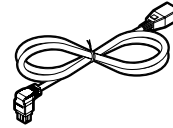
Leg  
(qty 1)



Control box  
(qty 1)



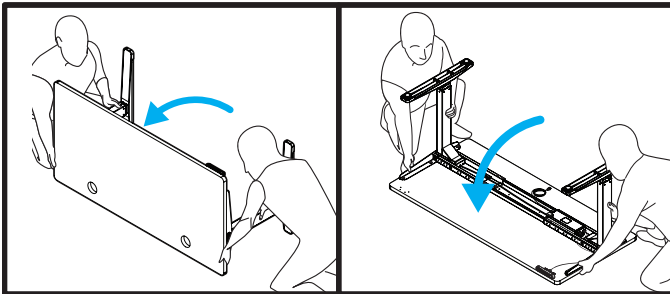
Power cable  
(qty 1)



Leg cable  
(qty 1)



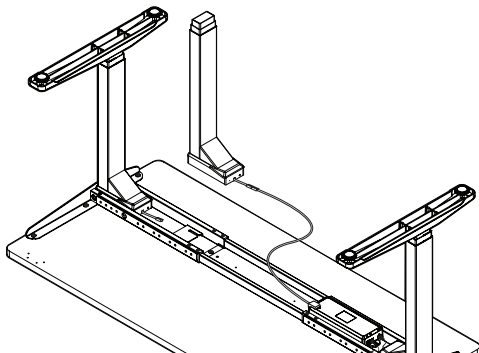
4mm Allen wrench  
(qty 1)



## Leg Replacement

### Step 1

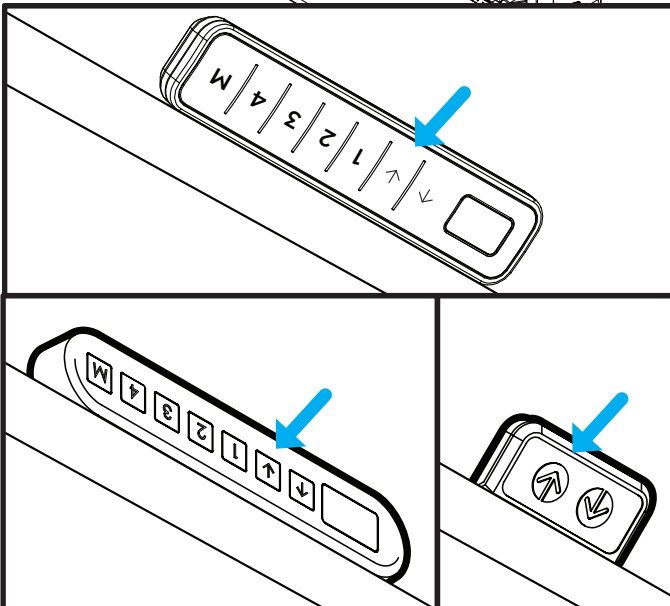
Unplug your desk from the electrical outlet, remove any items sitting on top of or attached to the desk such as monitor arms. With two people, carefully flip the desk over. Make sure that you have a clean carpet or blanket underneath the desktop surface to avoid scratches or damage.



### Step 2

Disconnect the defective leg from the control box or the Leg cable. If you are not sure which leg is defective, choose one to start with. Take the replacement leg out of the box and connect it to the control box or Leg cable where the defective leg was connected.

Plug the desk back into the electrical outlet.



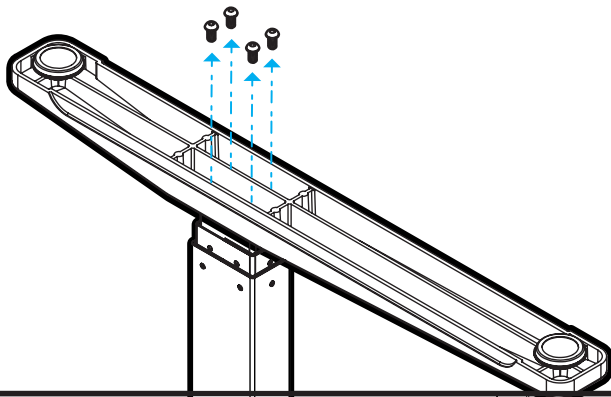
### Step 3

Most likely you will receive an error message (if you have an Advanced Keypad with a display) and the legs will still not move. This is normal.

The next step is to perform the reset procedure found at the end of these instructions to determine whether or not the desk is working properly

After completing the reset procedure, press the up arrow to see if your desk legs begin to extend upwards. If they do not extend after the reset procedure, repeat from Step 2 with the other leg.

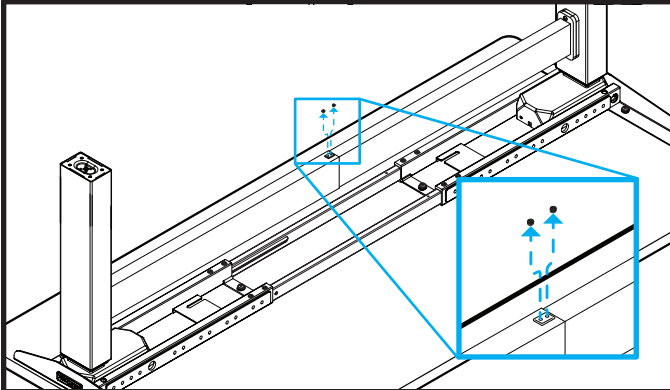
After you have identified the defective leg, you will need to replace it with the new leg following the steps below.



#### Step 4

Remove the foot from the defective leg using a 4mm Allen wrench.

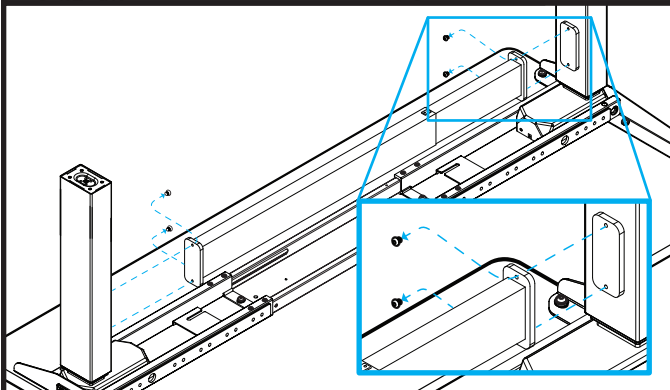
Put the foot and its screws to the side, don't lose them.



#### Step 4.5 V2-Commercial Desks Only

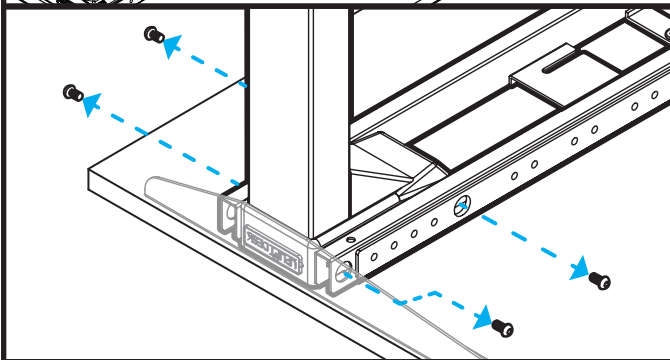
If you are doing this to an UPLIFT V2-Commercial Desk, you will need to detach the Lower crossbar before removing the defective leg.

First, loosen the two M8x8 Set screws in the Lower crossbar with the 4mm Allen wrench.



Next, have your friend hold the Lower crossbar in place while you remove the M6x12 Flat head screws that hold the Crossbar to the defective Leg.

Have your friend continue to hold the Crossbar in place while you complete Steps 5 and 6. Or, remove the two M6x12 screws from the other end of the Crossbar and set it aside while you complete Steps 5 and 6.

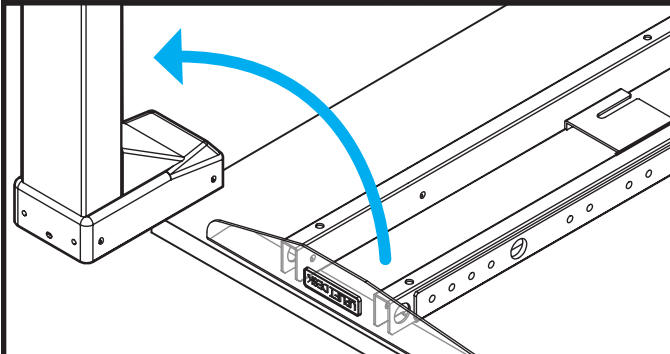


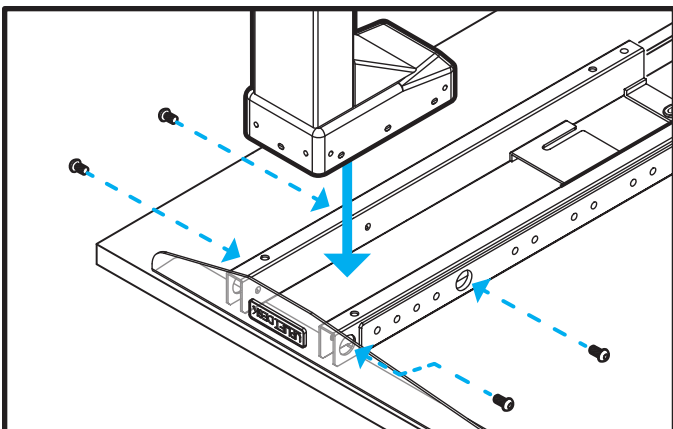
#### Step 5

Remove the defective leg by removing the four Screws inside the Crossbar end holes (2 per side) using the 4mm Allen wrench.

Once removed, place the defective leg where it won't be mixed up with the new one.

Be careful and do not confuse the Foot screws with the Crossbar End screws. They are different lengths. Use the shorter screws to attach the leg, and the longer screws to attach the foot.



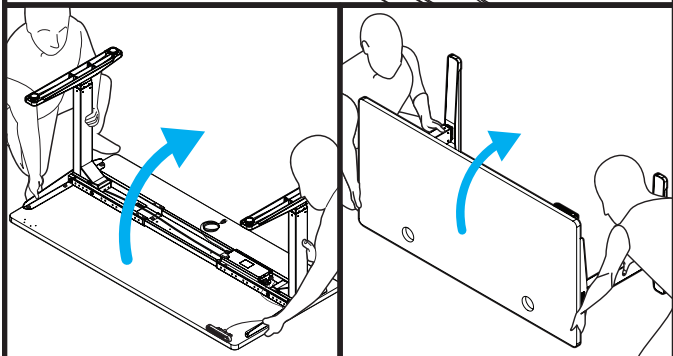


## Step 6

Attach the new leg to the crossbar end where the defective leg was removed, re-inserting the screws and tightening with the 4mm Allen wrench after all four screws have been started.

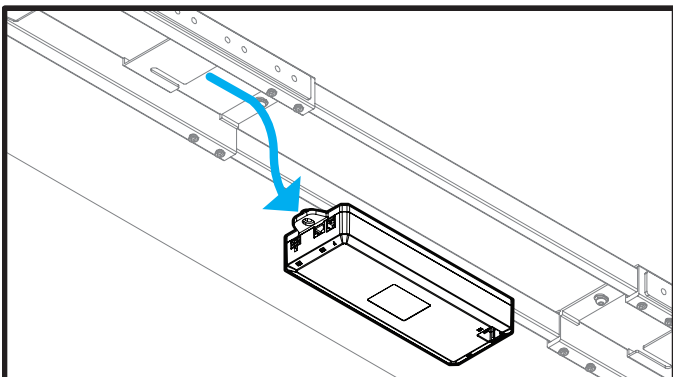
After this, re-attach the foot with the same screws used during removal, and tighten with the 4mm Allen wrench.

If you are working on a V2-Commercial Desk, reverse the instructions in Step 4.5 to re-attach the Crossbar to each Leg.



## Step 7

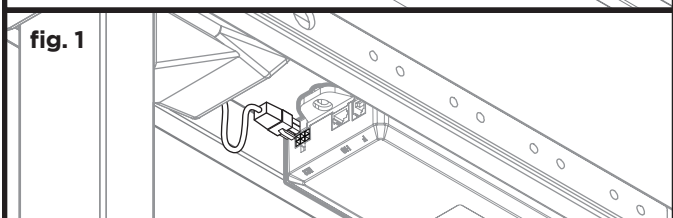
With two people, flip the desk upright again and perform another reset procedure. At this point, the desk should be functioning properly without any issues.



## Control Box Replacement

### Step 1

Unplug your desk from the electrical outlet and disconnect all cables from the defective control box currently attached to your desk frame. Slide the defective control box off of the bracket on the crossbar end.



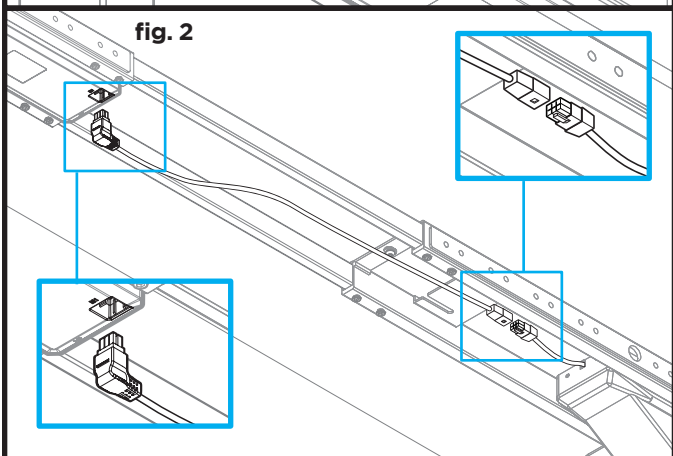
### Step 2

Slide the new Control box onto the bracket on the crossbar end with the M2 port facing the leg. Plug that leg directly into the M2 port. (fig. 1)

Now connect the other leg to the M1 port of the Control box using the Leg cable

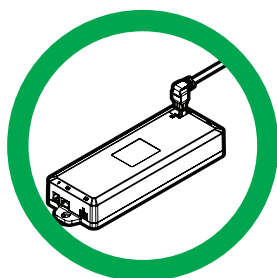
**Note:** the M1 port on older control boxes is located on the end, but on newer Control boxes (pictured here) it is located on the top. If the old defective Control box has the M1 port on the end and the new replacement Control box has the M1 port on the top, **you must use the replacement Leg cable which has the 90-degree connector to plug into the Control box.**

**Please pay close attention to the Important note on the following page!**

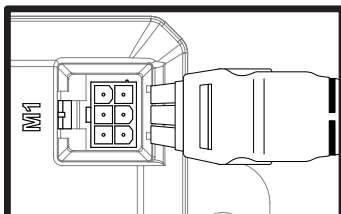


**IMPORTANT:** when connecting the cable to the M1 port on the top of the control box, make sure it is connected as shown below to avoid damage.

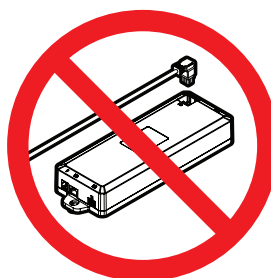
#### Correct Cable Installation



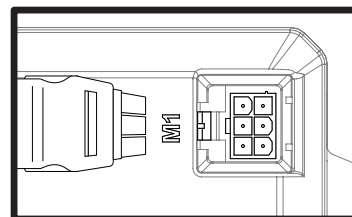
Plug the Leg Cable into the “M1” port in the orientation shown with the cable pointing away from the Control Box.



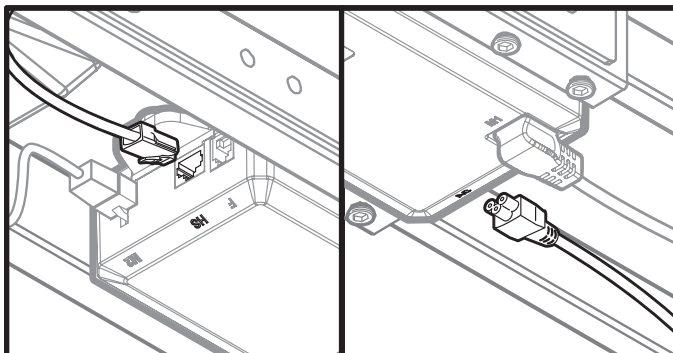
#### Incorrect Cable Installation



DO NOT attempt to plug the Leg Cable into the “M1” port with the cable running back over the top of the Control Box.



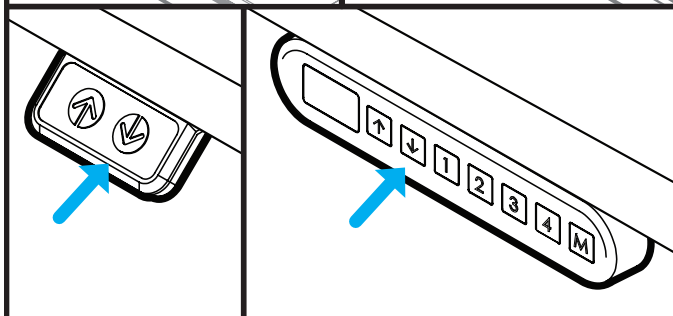
Doing so can permanently damage the Leg Cable and Control Box.



#### Step 3

Plug the keypad into the new Control box in the port marked HS and then connect the power cable into the port marked AC. Once cables have been connected to the new Control box, plug the power cable into an electrical outlet.

Complete the replacement process by performing the reset procedure below. Once this is done, you'll be able to enjoy all of the benefits of your UPLIFT Desk.



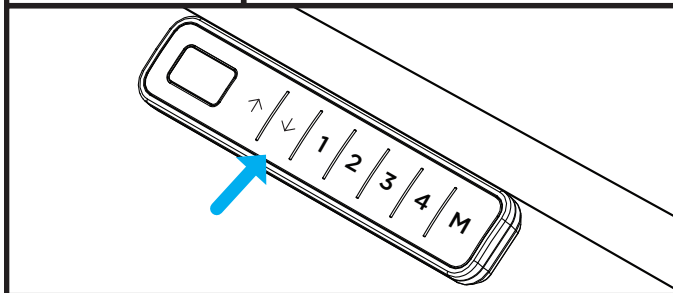
#### Reset Procedure

Press and release the DOWN button to “wake” the desk up (for users with the 2-button “Basic Keypad”).

Hold the DOWN button until the desk reaches its lowest height (or until the legs are fully retracted if the desk is upside down for leg replacement), then release the button.

Hold the DOWN button again for 10 seconds, then release. (Note: if you have an Advanced Keypad it displays “ASR”; the Basic 2-Button Keypad does not have a display).

Hold the DOWN button again until the desk lowers slightly, then raises slightly (or until the legs retract slightly and then extend slightly), then release your finger from the button. If the desk didn't move try this step again. The movement means the desk reset was successful. Your desk is now reset and ready to use.



#### CAUTIONS & WARNINGS

**CAUTION:** Read all instructions before assembly. Failure to assemble or operate properly may result in damage or personal injury. Retain manual for future reference.

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